

All talents, certified.

ITIL® APPROVED TRAINER

This is to confirm that

Samuel Mazoya

ie	an	Annroyed	Trainer	for the	following	programs
15	all	Approved	Halliel	ioi trie	IOHOWITIQ	programs

- ITIL® 4 Foundation in IT Service Management
- ITIL® 4 Managing Professional Transition
- ITIL® 4 Specialist Create, Deliver and Support
- ITIL® 4 Specialist Drive Stakeholder Value
- ITIL® 4 Specialist High Velocity IT
- ITIL® 4 Strategist Direct, Plan and Improve
- ITIL® Foundation in IT Service Management
- ITIL® in Managing Across the Lifecycle (MALC)
- ITIL® Intermediate in IT Continual Service Improvement
- ITIL® Intermediate in IT Service Design
- ITIL® Intermediate in IT Service Operation
- ITIL® Intermediate in IT Service Strategy
- ITIL® Intermediate in IT Service Transition

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